

UX Consultant

Role: Permanent / Full Time

Location: Central London

Salary: Competitive

My mission as a UX Consultant is to be the delivery engine of the HPX team. I will seek out insights, design creative solutions and iteratively improve experiences.

As a UX Consultant I will:

Own the detailed delivery of client work across all project phases

- Be a vital member of the UX delivery team, at all stages of the project
- Proactively contribute; bringing research and experience to help shape project outcomes
- Conduct discovery: translate client briefs into UX research and recommendations
- Create UX deliverables: discovery findings, user flows, structure & wireframes
- Work closely with UI Design: ensuring the effective translation of UX intent into design
- Support build: Write user stories, run engineer briefings and QA output
- Improve solutions through data and insight: with a test → learn → iterate mindset

Be the foundation that enables us to build strong and lasting client relationships

- Being the host and ensuring every interaction is as meaningful as possible
- Working collaboratively with clients, harnessing their knowledge to get to the answer
- Delivering ready to use outputs that cater to all our client's needs; be that by progressing the project or use in a wider context

Enhance our collective knowledge as a business

- Proactively drive knowledge sharing across the business, contributing my ideas and experiences to our collaborative working environment

Contribute to the growth of our company

- Proactively identify opportunities for internal growth
- Taking ownership and delivering internal projects that have a lasting effect on our business
- Taking responsibility for my own personal development to make us the best we can be

As a UX Consultant, I will demonstrate:

- + Proactivity and enthusiasm in everything I do
- + Creativity and logic in approaching and solving problems
- + A burning desire to make every output as strong as it can be
- + A commitment to exceed expectations, to help others and have each others' backs
- + Effective communication across all levels to drive teamwork and collaboration

Key Requirements:

- + A minimum 3 years of UX experience
- + A rich experience across responsive websites and mobile apps
- + A user-centric mindset, and competence in planning, running and synthesising user research (both qual and quant)
- + Competence in the usual UX design deliverables such user journeys, wireframing, prototyping and user testing
- + To be analytical and empathetic – able to balance business objectives and user needs
- + Exceptional communication and presentation skills
- + Experienced with the usual UX tools: Figma, Sketch, InVision, Zeplin, etc

To apply, please send your CV and a brief covering letter to work@manifestogrowth.com